

# Executive Scrutiny Committee

Agenda

**Date:** Tuesday 4 July 2023 at 10.00 am

Venue: Jim Cooke Conference Suite, Stockton Central Library, Church Road,

Stockton on Tees, TS18 1TU

# CIIr Sylvia Walmsley (Chair) CIIr Ross Patterson (Vice-Chair)

Cllr Pauline Beall
Cllr Marc Besford
Cllr Carol Clark
Cllr Richard Eglington
Cllr Barbara Inman
Cllr David Reynard
Cllr Tony Riordan
Cllr Marilyn Surtees
Cllr Marcus Vickers
Cllr Sally Ann Watson

Cllr Barry Woodhouse

#### **AGENDA**

1	Evacuation Procedure	(Pages 7 - 8)	
2	Apologies for Absence		
3	Declarations of Interest		
4	Minutes		
	To approve the minutes of the last meeting held on 28 March 2023	(Pages 9 - 12)	
5	Council Plan 2022/25 Update	(Pages 13 - 24)	
6	Scrutiny Work Programme 2023/24 - Selection of In- Depth Scrutiny Reviews	(Pages 25 - 68)	
7	Forward Plan	(Pages 69 - 72)	
8	Chair's Update and Executive Scrutiny Work Programme 2023/24	(Pages 73 - 74)	



# Executive Scrutiny Committee

Agenda

#### Members of the Public - Rights to Attend Meeting

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting; or for details of access to the meeting for disabled people, please

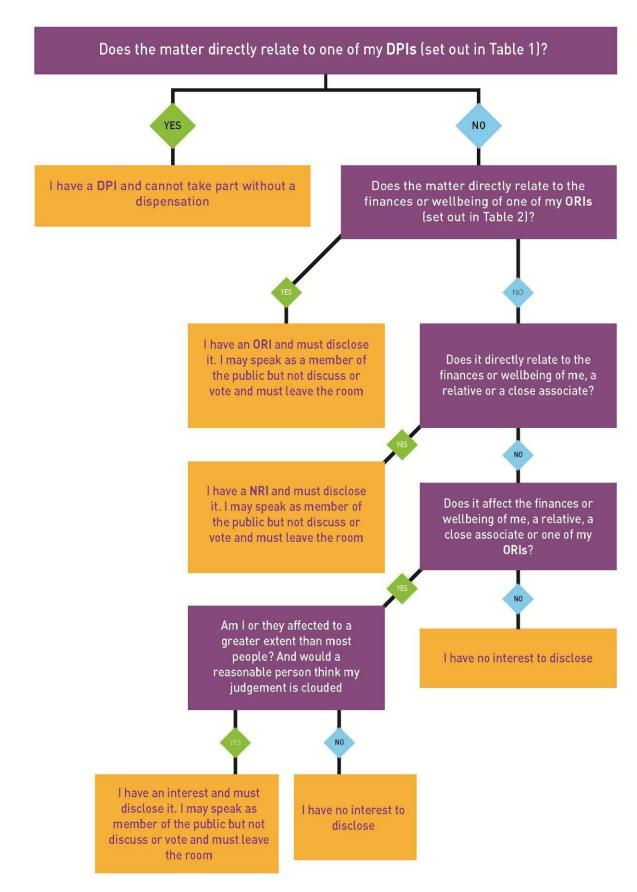
Contact: Democratic Services Manager, Judy Trainer on email Judy.Trainer@stockton.gov.uk



#### **KEY - Declarable interests are:-**

- Disclosable Pecuniary Interests (DPI's)
- Other Registerable Interests (ORI's)
- Non Registerable Interests (NRI's)

#### **Members – Declaration of Interest Guidance**





### **Table 1 - Disclosable Pecuniary Interests**

Subject	Description
Employment, office, trade, profession or vocation	Any employment, office, trade, profession or vocation carried on for profit or gain
Sponsorship	Any payment or provision of any other financial benefit (other than from the council) made to the councillor during the previous 12-month period for expenses incurred by him/her in carrying out his/her duties as a councillor, or towards his/her election expenses.  This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
	Any contract made between the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners (or a firm in which such person is a partner, or an incorporated body of which such person is a director* or
Contracts	a body that such person has a beneficial interest in the securities of*) and the council
	(a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land and property	Any beneficial interest in land which is within the area of the council.  'Land' excludes an easement, servitude, interest or right in or over land which does not give the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners (alone or jointly with another) a right to occupy or to receive income.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the council for a month or longer.
Corporate tenancies	Any tenancy where (to the councillor's knowledge)—  (a) the landlord is the council; and (b) the tenant is a body that the councillor, or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners is a partner of or a director* of or has a beneficial interest in the securities* of.
Securities	Any beneficial interest in securities* of a body where— (a) that body (to the councillor's knowledge) has a place of business or land in the area of the council; and (b) either— (i) the total nominal value of the securities* exceeds £25,000 or one hundredth of the total issued share capital of that body; or (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the councillor, or his/ her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners have a beneficial interest exceeds one hundredth of the total issued share capital of that class.

<sup>\* &#</sup>x27;director' includes a member of the committee of management of an industrial and provident society.

<sup>\* &#</sup>x27;securities' means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.



### **Table 2 – Other Registerable Interest**

You must register as an Other Registrable Interest:

- a) any unpaid directorships
- b) any body of which you are a member or are in a position of general control or management and to which you are nominated or appointed by your authority
- c) any body
- (i) exercising functions of a public nature
- (ii) directed to charitable purposes or
- (iii) one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union) of which you are a member or in a position of general control or management

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# Agenda Item 1

# Jim Cooke Conference Suite, Stockton Central Library Evacuation Procedure & Housekeeping

If the fire or bomb alarm should sound please exit by the nearest emergency exit. The Fire alarm is a continuous ring and the Bomb alarm is the same as the fire alarm however it is an intermittent ring.

If the Fire Alarm rings exit through the nearest available emergency exit and form up in Municipal Buildings Car Park.

The assembly point for everyone if the Bomb alarm is sounded is the car park at the rear of Splash on Church Road.

The emergency exits are located via the doors between the 2 projector screens. The key coded emergency exit door will automatically disengage when the alarm sounds.

The Toilets are located on the Ground floor corridor of Municipal Buildings next to the emergency exit. Both the ladies and gents toilets are located on the right hand side.

#### Microphones

During the meeting, members of the Committee, and officers in attendance, will have access to a microphone. Please use the microphones, when directed to speak by the Chair, to ensure you are heard by the Committee.

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# Agenda Item 4

### **EXECUTIVE SCRUTINY COMMITTEE**

A meeting of Executive Scrutiny Committee was held on Tuesday 28 March 2023.

Present: Cllr Sylvia Walmsley (Chair), Cllr Ted Strike, Cllr Niall Innes, Cllr

Maurice Perry (Vice-Chair), Cllr Tony Riordan, Cllr Carol Clark, Cllr Lynn Hall, Cllr Marilyn Surtees, Cllr Barbara Inman and Cllr Pauline

Beall.

Officers: Jonathan Nertney, Rebecca Saunders-Thompson, Judy Trainer,

Gary Woods and Rachel Harrison.

Also in attendance:

**Apologies:** Cllr Barry Woodhouse, Cllr Kevin Faulks and Cllr Ian Dalgarno.

#### ESC/43/22 Evacuation Procedure

The Committee noted the evacuation and housekeeping procedure.

### ESC/44/22 Apologies for Absence

#### ESC/45/22 Declarations of Interest

There were no declarations of interest.

#### ESC/46/22 Minutes

AGREED the minutes of the meeting held on 17 January 2023 be confirmed as a correct record and signed by the Chair.

### ESC/47/22 Scrutiny Work Programme 2023/24 - Selection of In-Depth Scrutiny Reviews

### Scrutiny Work Programme 2023/24 - Selection on In-Depth Scrutiny Reviews

The Select Committee considered a report summarising suggestions for in-depth scrutiny review.

Councillors and officers had been invited to submit topic suggestions for the scrutiny work programme for 2023/24. The suggestions had been prioritised and the topics scored "above the line" were listed by Select Committee.

Scrutiny Liaison Forum had met on 14 March to discuss the prioritisation of topics and their views had been incorporated into the draft work programme for consideration by Executive Scrutiny Committee. The draft work programme would be re-submitted to the Executive Scrutiny Committee following the local elections for re-consideration and approval.

AGREED that the draft work programme of in-depth scrutiny reviews for 2023/24 be approved as follows:

Select Committee	Potential Topics (in order of start date)	
Adult Services and Health	<ul><li>Access to GP and Primary Care</li><li>Adult Safeguarding</li></ul>	
Children and Young People	<ul> <li>Narrowing the Gap in Educational Attainment</li> <li>HAF Programme</li> </ul>	
Crime and Disorder	<ul> <li>Safety of staff in the Night Time Economy</li> <li>Play Area Distribution, Maintenance and Physical Accessibility</li> </ul>	
People	<ul><li>Cost of Living Response</li><li>Disabled Facilities Grants</li><li>Adult Carers' Service</li></ul>	
Place	<ul> <li>Domestic Waste Collections, Kerbside Recycling and Green Waste Collections</li> <li>Roadside Advertising</li> </ul>	

# ESC/48/22 Executive Summary for Information - Final Report of the Crime and Disorder Select Committee - Tree Asset Management

The Committee considered the Executive Summary from the Crime and Disorder Select Committee's review of Tree Asset Management which had been considered by Cabinet in February 2023.

AGREED that the Executive Summary be noted.

# ESC/49/22 Executive Summary for Information - Final Report of the People Select Committee - Home Energy Efficiency and Green Jobs for the Future

The Committee considered the Executive Summary from the People Select Committee's review of Home Energy Efficiency and Green Jobs for the Future which had been considered by Cabinet in February 2023.

AGREED that the Executive Summary be noted.

# ESC/50/22 Executive Summary for Information - Final Report of the Place Select Committee - Planning (Development Management) and Adoption of Open Space

The Committee considered the Executive Summary from the Place Select Committee's review of Planning (Development Management) and Adoption of Open Space which had been considered by Cabinet in February 2023.

AGREED that the Executive Summary be noted.

### ESC/51/22 Select Committee Chairs' Updates

**Select Committee Chairs' Updates** 

Members were provided with updates from the Chairs of each Select Committee. Updates and discussion included:

Adult Social Care and Health Select Committee -

Representatives of North Tees and Hartlepool NHS Foundation Trust (NTHFT) had attended the last meeting to provide their annual presentation to the Committee on the Trust's Quality Account. The Quality Account summarised the Trust's performance over the course of 2022-23. A statement of assurance would be prepared and submitted to the Trust on behalf of the Select Committee.

Following the update provided at the previous Committee meeting in February 2023, further clarity had been requested from NTHFT regarding its community midwifery service and the offer of post-natal home-visits / requirement for attendance at Endurance House. Members reiterated their concerns raised by those using the service.

A progress update has been considered at the last meeting in relation to implementation of the recommendations from the previous Scrutiny Review of Day Opportunities for Adults. The Select Committee commended officers for the considerable progress made in such a short space of time and acknowledged that the developments would have significant benefits for those accessing these services.

Children and Young People Select Committee -

Members noted the update from the Children and Young People Select Committee Chair.

Crime and Disorder Select Committee -

Members noted the update from the Crime and Disorder Select Committee Chair.

People Select Committee -

Members noted the update from the People Select Committee Chair.

Place Select Committee -

A progress update had been considered in relation to the implementation of the recommendations from the previous Scrutiny Review of Residents' Parking Zones. A flowchart had been developed to help Members and residents navigate their way through the new process and a Members' Briefing Session would be held following the local elections.

The Select Committee Chair highlighted the invaluable work of the Crustacean Deaths Collaborative Working Group being led by Redcar & Cleveland Borough Council. Work would continue post-election and a new Member representative would need to be appointed.

Cllr Mrs Sylvia Walmsley thanked Cllr Chris Barlow for attending the Crustacean Deaths Collaborative Working Group meetings as an additional responsibility as Place

Select Committee Chair.

AGREED that the updates be noted.

### ESC/52/22 Overview and Scrutiny End of Term Report (2019 - 2023)

The Committee considered the Council's Overview and Scrutiny End-of-Term Report for 2019 – 2023. The report highlighted all work undertaken across the Council's scrutiny committees as well as joint arrangements. The End-of-Term Report would be presented to Cabinet and Council in line with the Council's constitution and statutory guidance.

Members paid tribute to the effective and robust scrutiny arrangements at Stocktonon-Tees Borough Council which provided a widely recognised and effective model of support and challenge to the Executive. The Committee also highlighted the wide variety and number of reviews which had been completed over a difficult four-year period and throughout the COVID pandemic.

Cllr Pauline Beall commented that the Tees Valley Combined Authority were keen to learn from Stockton's scrutiny arrangements and asked that a copy of the End of Term report be shared with them. This was discussed and agreed.

AGREED that the End-of-Term Report be approved and submitted to Cabinet and Council in line with the Council's constitution and statutory guidance.

### ESC/53/22 Forward Plan of Key Decisions

AGREED that the Forward Plan be noted.

#### ESC/54/22 Chair's Update and Executive Scrutiny Work Programme

The Chair took the opportunity to express her thanks to all Members for their work over the past four years and, in particular, those stepping down from office; she also thanked the officers from Democratic Services for all their support to the Select Committees.

Members also thanked the Chair and Vice Chair of Executive Scrutiny Committee for their commitment to their roles over the last four years.

AGREED that the work programme be noted.

# Agenda Item 5

AGENDA ITEM

REPORT TO EXECUTIVE SCRUTINY

4 JULY 2023

REPORT OF CORPORATE MANAGEMENT TEAM

#### **COUNCIL PLAN 2022/25 UPDATE**

#### **SUMMARY**

This report provides an update on the priorities included in the Council Plan 2022/25.

Recommended that the report be noted.

#### **REASONS FOR PRODUCING THIS REPORT**

To update on the progress in implementing the Council Plan priorities.

#### **DETAIL**

- 1. This report focuses on the implementation of the Council Plan 2022/25. This is therefore the year-end update on progress during 2022/23.
- 2. An update on each of the Council Plan priorities is set out in Annex 1. The report indicates significant progress in all areas of this year's priorities.
- 3. A new approach to strategic planning will be introduced during 2023 leading to a new corporate plan being approved in June 2024. This will be covered in more detail in a report to Cabinet in July 2023.

Name of Contact Officer: Ian Coxon

Post Title: Assistant Director - Strategic Planning and Performance

Telephone: 01642 527019

Email: ian.coxon@stockton.gov.uk

recommendations aligned to the arson reduction strategy agreed.

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Page 15	6.	Maximise the effectiveness of the additional investment made in our community safety related services in order to protect residents	Following the additional investment made by the Council within our Community Safety related services we appointed an additional 12 Civic Enforcement Officers. These officers are new resources on top of the existing team of 20 Civic Enforcement Officers already employed by the Council. The additional 12 Civic Enforcement Officers are now in position and are actively working within all of our town centre settings, with the objective of ensuring they are safe and welcoming places to visit and shop. A particular area of focus has been the recent Public Space Protection Order in both Stockton and Norton Village.  The investment in additional resources for the town centres has also meant that the existing Civic Enforcement Officers are able to spend much more time within our wider communities with a focus on tacking ASB, environmental crime and issues related to vehicles, including parking.
	7. Consider and develop a new serious violence reduction strategy In partnership with other responsible authorities  Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continue available after the Royal Ascent of the Police Crime Sentencing and Consideration in the Community Safety Plan has been continued available after the Royal Ascent of the Police Crime Sentencing and Consideration in the Community Safety Plan has been continued available after the Royal Ascent of the Police Crime Sentencing and Consideration of the new serious violence reduction duty has continued available after the Royal Ascent of the Police Crime Sentencing and Consideration available after the Royal Ascent of the Police Crime Sentencing and Consideration available after the Royal Ascent of the Police Crime Sentencing and Consideration available after the Royal Ascent of the Police Crime Sentencing and Consideration available after the Royal Ascent of the Police Crime Sentencing and Consideration available after the Royal Ascent of the Police Crime Sentencing available after the Royal Ascent of the Police Crime Sentencing available after the Royal Ascent of the Police Crime Sentencing available after the Royal Ascent of the Police Crime Sentencing available after the Royal Ascent of the Police Crime Sentencing available after the Royal Ascent of the		Consideration of the new serious violence reduction duty has continued following guidance being made available after the Royal Ascent of the Police Crime Sentencing and Court Act. The introduction of serious violence reduction in the Community Safety Plan has been completed.  A new Violence Reduction Unit (CURV) has been introduced following additional funding from the Home Office, in Cleveland. Stockton BC is represented on this group and part of the decision-making process for funding allocation and the introduction of new initiatives to tackle serious violence.
	8.	Give due consideration to the new Protect Duty placed on local authorities as part of the wider national counter-terrorism strategy	Information on the development of a new Protect Duty is still not available from central government.  Locally, the Publicly Assessable Locations (PALs) pilot has now concluded and information fed back to government to inform future policy setting.  Further help and support is being provided by the Home Office and Counter-Terrorism Policing in order to ensure our designs for the new town centre provide a safe and secure area for the public to enjoy.
	9.	Work with our partners in the VCSE sector and the Community Partnerships to tackle food poverty in the Borough	We have arranged two multi-agency workshops for Autumn 2022 on <i>Collaborative Approaches to Healthy Weight in Stockton-on-Tees</i> to consider collective intelligence, priorities and next steps, which have been positively received by partners.  The Council works in partnership with the Stockton Food Power Network and Community Food Pantries to improve access to support for people experiencing food poverty.  As part of the Councils initiatives to address the Cost-of-Living Crisis monies were secure through the Household Support Round 3 to fund a variety of partners (including Family Hubs and VCSE organisations) offer hot meals and emergency food over the winter period.  To support families during the school holidays, we commission a holiday enrichment programme working closely with Catalyst, the VCSE and communities. The programme supported children and their families across the Borough during the Summer holidays, through the provision of healthy food and free activities.
	10	Support people to live healthy lives through a focus on chronic conditions / long term conditions, alcohol, smoking, obesity / physical activity, mental health	The Council continues to work closely with primary care colleagues to promote the NHS health check which identifies and supports people at risk from diabetes, heart disease, kidney disease, stroke and dementia. This includes working across NHS partners to address inequality in uptake of the checks across our local communities. We are also supporting NHS partners to raise awareness and promote uptake of the NHS lung check as well as screening programmes e.g. breast cancer, bowel cancer.

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11. Continue to lead the public health response to Covid and support the approach to recovery, working with	Our multi-agency Tobacco Alliance has been re-established, with an initial focus on addressing smoking in pregnancy. Significant improvements in our local smoking rates have been achieved and we are keen to focus on working with and supporting those in high-risk groups e.g. pregnant women, those with mental illness, as well as continuing our work across the wider system to prevent and reduce smoking and address the new challenge presented by vaping. We continue to work across agencies to prevent and address the health harms caused by alcohol, both for adults and for children and young people.  The multi-agency Physical Activity Steering Group continues to meet to create environments and conditions where people are more able to be physically active. A Healthy Streets pilot is commencing in May 2023 which aims to improve community ownership and use of streets and improve physical and mental wellbeing and address health inequality.  The mental health steering group, reporting to the Health and Wellbeing Board, has continued to meet. It is informed through a VCSE-led mental health forum and a lived experience forum. The overall aim is to improve mental health and wellbeing across the life course for residents and communities. This includes mental health promotion, suicide prevention, reduction of mental ill health and inequalities and to develop a strategic framework for mental health. The Council also continues to commission bereavement support, the mental health training hub and continue to progress significant amounts of work on suicide prevention and drug-related deaths.  To address support people to live healthy lives, we are also developing an asset-based approach to working with communities, building on the networks, resources and abilities communities have and using this to better understand how we can meet need. An example of this is work to develop our health and wellbeing model for children, young people and families through our 0-19 service offer.  The local Health Protection Collaborative (established
partners in the Health and Wellbeing Board	system. This has included oversight of work to respond to the syphilis outbreak in the borough and surrounding areas, support in place for those with post-Covid, and work with partners to promote uptake of immunisations in teenage years which have been impacted by Covid. We also continue to support the care sector in preventing outbreaks of infections; and have provided advice to schools on scarlet fever and invasive group A Strep.  We continue to work closely with our community wellbeing champions on issues that are important to them such as mental wellbeing and are looking at we develop this further in future in the context of a broader asset-based approach to working with our communities.
12. Support people to remain safely and independently in their homes for as long as possible and offer help to people who are feeling lonely	The Council continues to support as many people to live independently at home as possible. Compared to both the northeast and national rate of admissions to care homes (number of admissions per 100,00 population), Stockton on Tees places less people into residential and nursing care. In addition to the initiatives we reported in October, we have recently secured funding to extend the Teleassist pilot (a One Call led service that provides daily telephone contact for vulnerable people) which will increase the contact and support we can offer people living at home. Further, we have

Page 17	deployed the" Virtual House" training (via ADASS and the TSA, the industry and advisory body for technology enabled care) to improve the level of competence of social care staff and ensure people are enabled to continue to live independently.  We continue to deliver several specific contracts to address loneliness. Social Lights (a volunteering and matching service for vulnerable adults in Stockton on Tees) which continues to receive positive feedback from people and families accessing the service. Wag & Co, visiting dogs charity who we have commissioned to provide support befriending vulnerable older people in their own homes as well as in care homes / hospitals.  437 households were supported to live independently through the provision of a property adaptation (funded through the Disabled Facilities Grant Programme).
13. Continue to work with adult residential care and care at home providers to improve quality of care and to continue to support them as they respond to the challenges arising from COVID-19	Since October 2023, The Transformation Team have coordinated a further 2 Provider Forums (in addition to existing leadership networks which meet monthly) which have brought together care home managers and colleagues in health, public health, skills for Care and TVCA. At the last meeting on 02 March 2023, the Forum also included a market stall event which allowed care home managers to network informally and talk to representatives from:  Public Health Carers service People First Advocacy Community matrons Fairer Stockton Employment and training hub Environmental health Falls service North Tees & Hartlepool Training Alliance IPC Meds Optimisation Team Intensive Community Liaison Service One Call Occupational Therapy The Quality and Assurance Team continue to undertake PAMMS assessments. Any care home provider that has been rated as Requires Improvement via PAMMS or CQC is included in a targeted
14. Engage with individuals, families, carers and communities when developing adult social care support and continue to collaborate with the NHS to ensure health and care services work effectively together	action plan to respond to the issues that have been identified during inspection.  The new post of Lived Experience Coordinator was appointed in February 2023 and has provided capacity and focus to review our current approaches to co-production and, in line with our ambitions in the Adult Strategy and expectation through the new CQC assurance framework, develop our approaches to working with people and their carers / families.  We have continued to develop our engagement activities with our "in house" day opportunities services. A recent reflection session between the Learning Disabilities Partnership Board with all day service

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(Halcyon Centre, Community Day Options and Allensway) on 29 March 2023 highlighted the positive impact these engagement activities have had on people accessing these services.  The day service we commission for people with autism (Ware Street) is due to be re commissioned in October 2023. People accessing the service and families have been involved in reviewing the service, advising on the specification, helping write the specific questions to ask potential providers and will be included as part of the tender and evaluation process.  The current framework for residential care for people with a learning disability has insufficient capacity to meet demand in the Borough. The Council intends to reopen the framework to invite current and new providers to develop further residential provision to meet identified need.  A new framework for Mental Health has been designed to further develop residential accommodation in the borough. The framework is expected to be commissioned in June 2023.  The Council is also leading a collaborative project as a member of the Tees Local Implementation Group (LIG) to identify opportunities across Tees for new providers. Following a market engagement event on 25th January 2022 we have continued to work with partners and the new ICS to identify and
develop provision in Borough. Providers have asked for an opportunity to further reengage and a Tees Wide development session, looking at how we develop more provision in Tees Valley, is scheduled for 18 July 2023.

OUR ECONOMY  Making the borough a place with a thriving economy where everyone has opportunities to succeed means creating:				
			A growing economy Improved education and skills development Job creation and increased employed	
Priority	Upd	late		
16. Continue to develop the Invest Stockton- on-Tees branding campaign and attract inward investment into the Borough	Website and social media continue to be monitored/improved/adapted. Exploring opportunities for targeted marketing campaigns			
17. Develop options for increasing the availability of employment land across the Borough	Belasis Business Park – work continues with prospective occupiers  Durham Lane Business Park – Knight Frank have now marketed the site, shortlisting of developers/partners taking place over May/June 2023.  Work due to start later in the summer on the Car Park/Footbridge works as well as modifications to the entrance junction.			
18. Finalise and implement the Inclusive Growth Strategy to support residents to benefit from growth	Complete.			
<ol> <li>Develop the Employment and Training         Hub model to develop skills and support         residents into employment</li> </ol>	The Employment and Training Hub continues to grow with over 300 people now having gained employment through the hub.			
20. Develop a procurement charter with partners to promote social value and identify potential areas of development of supply chains in order to support local business	The Council's Social Value Policy has been reviewed and updated ahead of any working with partners.			
21. Deliver the major transport-related projects at the Portrack Relief Road, Billingham and Eaglescliffe Station improvements, Elton Interchange, and improvements along the A689 corridor	Relief Road, liffe Station   Eaglescliffe Station - Phase access road completed. Phase 2 – Car park planned start Summer 2023. Network Rail delivering new bridge 2023/24.			

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ge	22. Understand and respond to the	Levels of traffic and public transport usage are still being monitored. Car traffic approximately 90%
2	implications of changes in travel patterns	volume of pre-Covid traffic with more peak spreading, light goods vehicles around 11% higher than pre-
С	as a result of the Covid pandemic	covid levels. Rail usage is around 91% and bus 86% of pre-covid levels.

OUR PLACES		
Making the borough a place that is clean, vibrant and attractive means creating:		ctive means creating:
Great places to live and visit	Clean and green spaces	Rich cultural experiences
Priority		Update
23. Continue the redevelopment of Stockton Town Centre including demolition of Castlegate and development of the Urban Park	31 businesses relocated. Demolition underway. I	Detailed design ongoing
24. Finalise the arrangements for the Town Deal in Thornaby	Priorities agreed and approved at Cabinet.	
25. Finalise the plans for improvements in Yarm, Preston Hall Museum and Grounds and cycleway infrastructure in line with the Levelling Up fund allocation	Report to Cabinet April 2023 approved reallocation of resource to enable delivery. Planning application for Preston Hall Museum and Grounds due Summer 2023	
26. Continue redevelopment of the Sycamores and Elm House estates in Stockton	The development of the Sycamores continues with	th Keepmoat leading the development and sales.
27. Finalise the review of the private landlord led licensing scheme	Report presented to Cabinet in November 2022, a Licensing Business Case.	approval secured to develop a detailed Selective
28. Assess options for accelerating affordable and specialist housing across the Borough	Specialist/supported housing needs assessment completed which will inform future service provision.	
29. Continue the programme of road and pavement maintenance and repairs	The agreed Carriageway repair schemes all completed by contractor (Tarmac). Footway schemes all either completed or on site. Ontrack with Highway Asset Management Recommendations and fed back to Scrutiny Committee February 2023.	
30. Implement the first stage objectives of the Carbon Reduction and Environmental Sustainability Strategy and develop the partnership and		

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ge 22	community work as a basis for future activity	A new Strategy Action Plan Coordinator has been appointed and work has commenced on developing a delivery action plan together with baseline monitoring data. A Climate Coalition has been initiated to engage with the business, community and voluntary sectors.
	31. Develop and adapt our borough-wide events programme to respond to the pandemic, incorporating celebrations for the Queen's Platinum Jubilee and preparations for the Stockton & Darlington Railway Bicentenary	Stockton Borough Council's annual events programme for 2023/24 includes a range of community events which take place across the Borough. Continued support is provided to external event organisers including, financial, safety and in-kind help, as well as general advice and guidance to deliver events on Council Land.  An extensive programme of King Charles III Coronation events has been supported, including costs for road closures, event infrastructure and Coronation packs. Events include over 70 street parties and various community led events across the six towns and a large-scale Coronation Big Lunch event in Stockton High Street. A complementary Coronation Digital Programme was also delivered supporting our inclusivity priorities and a wide range of events and activities across our Libraries and Preston Park Museum.
	32. Support the Combined Authority and Bus Operators in delivering the agreed outcomes set out in the Tees Valley Enhanced Bus Partnership Plan and Scheme	Stockton working on bus corridor improvement schemes across the Borough funded by the City Regions Sustainable Transport Settlement to provide better bus priority measurers. SBC staff involved in working groups looking at ticketing, fares, marketing and network improvements to encourage people back to bus following covid pandemic. Tees Flex extended for a further 18 months. £2 Fixed Single Fare Cap in place and extended until end of June along with Bus Recovery funding.

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ge 23	OUR COUNCIL			
We are committed to being	We are committed to being a Council that is ambitious, effective and proud to serve, this means we will provide:			
Financial sustainability and value for money  Dedicated and resourceful employees  Strong leadership and governar				
Priority	Upd	ate		
33. Review the Medium Term Financial Plan, to reflect changes in Government funding arrangements and legislative changes	The Special Council meeting on 22 February 2023 agreed the budget for 2023/24 and the Medium Term Financial Plan.  There are a number of financial risks around income, pay awards, and inflation which continue to put significant pressure on the MTFP. The budget for 2023/24 includes £5m of savings, with further savings required across the MTFP. A programme of transformation is required to look at financial sustainability and delivering outcomes.  There will be an update on the MTFP to Cabinet in July.			
34. Develop proposals for the redevelopment of Dunedin House to support flexible working arrangements and the re-location of staff from current buildings	Esh Construction are now appointed to undertake design and costing work on Dunedin House.			
35. Review the Council's land and assets and develop plans for disposal or for any potential development	This is an ongoing piece of work and linked to the revision of Playing Pitch Strategy and Accommodation Review. Updates will be provided to Cabinet as detailed proposals are developed.			
36. Add new features and functions to the Council website and improve online services for customers	The new Council website went live on 28 <sup>th</sup> February with 152 live self-serve transactions. Since go live we have added an additional self-serve transactions and now have a total of 210 live solutions. Up to 31 March 2023, 20,439 customers had signed up for new My Council accounts. We are continuing with the development of more self-serve solutions and the redesign of the Stockton Information Directory and other Council websites.			
37. Launch a new Council Volunteering Strategy to support our employees to volunteer in the community and to provide additional volunteering opportunities at the Council	A new Council volunteering strategy is under development. Next steps are include providing and communicating further opportunities for our employees. Our leave policy already provides for some unpaid leave for employees to undertake volunteering in the Borough.			
38. Implement the new flexible working arrangements to capitalise and build on the technological advancements and new	Project Team/Groups established. Employee engagement taken place. Action Plan and timetable agreed.			

Pa		
Page 24	working practices developed during the pandemic	
<del>'</del>	39. Continue to develop the Bright Minds Big Futures initiative to ensure that the voice of young people is heard and valued in the development and delivery of Council policies and services	The BMBF youth lead movement identified 9 Big Objectives which they sought to deliver during 2022/23
	40. Respond to and implement the Local Government and Parliamentary boundary reviews	New Boundaries came into effect for the May 2023 elections. The proposed Parliamentary Constituencies final report is expected July 2023.
	41. Develop and implement the Fairer Stockton-on-Tees Framework	Work during 2022/23 focused on supported the Borough's residents in the current Cost of Living Crisis (for example Cost of Living Information HUB / and a borough wide roll out of Warm Spaces in partnership with the VCSE sector).

# Agenda Item 6

**AGENDA ITEM** 

REPORT TO EXECUTIVE SCRUTINY COMMITTEE

4 JULY 2023

REPORT OF THE HEAD
OF DEMOCRATIC SERVICES

# SCRUTINY WORK PROGRAMME 2023/24 - SELECTION OF IN-DEPTH SCRUTINY REVIEWS

#### **SUMMARY**

The report presents, for confirmation, the draft scrutiny work programme previously approved by Executive Scrutiny Committee at their meeting held on 28 March 2023.

#### **RECOMMENDATIONS**

Executive Scrutiny Committee are asked to confirm the Work Programme for 2023/24.

#### **WORK PROGRAMME 2022/23**

1. The previous year's work programme is summarised below. All reviews were completed.

Select Committee	In-Depth Review Topics	Standing Items
Adult Social Care and Health	Day Opportunities for Adults  Care at Home	Annual Monitoring  Consideration of NHS Service Changes (as and when required)  Annual Overview Meeting  Quality and Performance Reports (including health)  Frontline visits (currently paused)  (Members also involved in Joint Scrutiny arrangements)
Children and Young People	Child Poverty  Contextual Safeguarding and Youth Relationships	Annual Monitoring  Annual Overview Meeting  Quality and Performance Reports  Frontline visits (currently paused)
Crime and Disorder	Bonfires on Public Land  Tree Asset Management	Annual Monitoring  Annual Overview Meeting

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People	Tees Credit Union	Annual Monitoring
	Home Energy Efficiency and Green Jobs for the Future	Annual Overview Meeting
Place	Residents Parking Zones	Annual Monitoring
	Planning (Development Management) and Adoption of Open Space	Annual Overview Meeting

#### **SUGGESTED TOPICS FOR 2023/24**

- 2. Councillors and officers were invited to submit topic suggestions for the scrutiny work programme for 2023/24. The suggestions were prioritised and discussed by Scrutiny Liaison Forum. Comments from Scrutiny Liaison Forum were incorporated into a report which was considered by Executive Scrutiny Committee on 28 March 2023. Executive Scrutiny Committee agreed a draft programme at their meeting on 28 March 2023 and agreed that the draft work programme would be reported back for confirmation after the May 2023 local elections.
- 3. As in previous years, a "PICK" priority scoring system was used to allocate a score to each topic suggestion. It should be stressed that the score is a tool to aid prioritisation and is not binding in any way. All topic suggestions received, and their scores are attached at **Appendix 1**.
- 4. The topics scored "above the line" are listed by Select Committee (**Appendix 2**) on the basis that Select Committees tend to complete two in depth policy reviews each year. Members are reminded that Select Committees have flexible remits and there is the option to move reviews between Committees.
- 5. The PICK scoring system is attached at **Appendix 3**. Supporting information is attached at **Appendix 4**.

#### **CONSULTATION**

6. Councillors and officers were asked to propose topics for the work programme.

#### FINANCIAL AND LEGAL IMPLICATIONS

7. The work programme is resourced within existing budgets. No legal implications are identified at this stage.

#### **RISK ASSESSMENT**

8. There is a need to meet legislative requirements and for the Council to put in place internal mechanisms to ensure the safety and quality of key services in addition to deploying resources in the most effective way. The selection of appropriate topics for review can help to support service improvement; the selection of inappropriate topics will lead to the waste of officer and Member time and resources.

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Name of Contact Officer: Judy Trainer Telephone No: 01642 528158

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Background Papers:
Ward(s) and Ward Councillors:
Property Implications:

None Not Ward Specific None

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## Appendix 1 - Scrutiny Work Programme 2023/24

Reio No.	Suggested Topic	Public Interest	Impact	Council Efficiency & Performance	Keep in Context	Council Plan Priority	Outcome	Total	Comments
1	Access to GP and Primary Care	3	3	1	3	2	3	15	Referred from 2022/23 programme
2	Domestic Waste Collections, Kerbside Recycling and Green Waste	3	3	2	3	1	3	15	
3	Disabled Facilities Grants	2	3	1	3	2	3	14	
4	Adult Safeguarding Team	2	3	1	3	2	2	13	
5	Safety of staff in the Night Time Economy	2	2	1	3	2	3	13	
6	Cost of Living Response	3	3	0	1	2	3	12	
7	HAF Programme	3	3	0	1	2	3	12	
8	Narrowing the Gap in Educational Attainment	2	3	1	2	2	2	12	
9	Play Area Distribution, Maintenance and Physical Activity	2	2	2	2	2	2	12	
10	Adult Carers' Service	2	2	1	2	2	2	11	
11	Roadside Advertising	1	2	2	3	1	2	11	
12	Supporting Family Placements	2	2	1	1	2	2	10	
13	Noise Control Policy	2	2	2	3	0	1	10	
14	Council Tax Empty Property and Second Home Levy	2	2	1	2	1	2	10	
15	Recruitment and Retention	1	2	2	2	1	2	10	
16	Community Assets Based Approach	2	2	1	1	2	2	10	

## Appendix 2

# **Topic Suggestions by Committee**

Select Committee	Potential Topics (In order of start date)		
Adult Services and Health	Access to GP and Primary Care Adult Safeguarding		
Children and Young People	Narrowing the Gap in Educational Attainment HAF Programme		
Crime and Disorder	Safety of staff in the Night Time Economy Play Area Distribution, Maintenance and Physical Accessibility		
People	Cost of Living Response  Disabled Facilities Grants  Adult Carers' Service		
Place	Domestic Waste Collections, Kerbside Recycling and Green Waste Collections  Roadside Advertising		

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Appendix 3

#### **PICK Priority Setting**

#### P for Public Interest

Members' representative roles are an essential feature of Scrutiny. They are the eyes and ears of the public, ensuring that the policies, practice and services delivered to the people of the District, by both the Council and external organisations, are meeting local needs and to an acceptable standard. The concerns of local people should therefore influence the issues chosen for scrutiny. This could include current issues. For example, dignity is consistently cited as a high priority for service users (e.g. Mid Staffordshire Enquiry, care in Winterbourne hospital) and scrutiny committees are well placed to influence the agenda locally and drive forward better-quality services). Members themselves will have a good knowledge of local issues and concerns. Surgeries, Parish Councils, Residents Associations and Community Groups are all sources of resident's views. Consultation and Surveys undertaken by the Council and others can also provide a wealth of information.

#### I for Impact

Scrutiny is about making a difference to the social, economic and environmental well-being of the area. Not all issues of concern will have equal impact on the well-being of the community and there may be issues which are important to residents but where the Council can exert little or no influence. This should be considered when deciding the programme of work, giving priority to the big issues that have most impact and where scrutiny can tangibly influence the outcome. To maximise impact, particularly when scrutinising external activity, attention should also be given to how the committee could influence policy and practice.

#### C for Council Performance

Scrutiny is about improving performance and ensuring the Council's customers are served well. With the abolition of external inspection regimes, scrutiny has an even more important role to play in self-regulation. Members will need good quality information to identify areas where the Council, and other external organisations, are performing poorly. Areas where performance has dropped should be our priority. As well as driving up Council performance, scrutiny also has an important role in scrutinising the efficiency and value for money of Council services and organizational development. In the current financial climate, the challenge for scrutiny is investigating whether improvements can be made within existing resources or with less resource and identify ways that demand for services can be reduced.

### K for Keep in Context

To avoid duplication or wasted effort priorities should take account of what else in happening in the areas being considered. Is there another review happening or planned? Is the service about to be inspected by an external body? Are there major legislative or policy initiatives already resulting in change? If these circumstances exist Members may decide to link up with other approaches or defer a decision until the outcomes are known or conclude that the other approaches will address the issues. Reference should also be made to proposed programmes of work in the Council's plans and strategies and whether topic suggestion is in line with the Council's four policy principles.

#### **Council Plan**

All topic suggestions should be in line with the Council Plan.

#### Outcome

Greater weighing will be given to those suggestions where it is clear that scrutiny will make a tangible difference, can exert influence, achieve savings and reduce pressure on demand for services.

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### **Scoring System**

• Public Interest: the concerns of local people should influence the issues chosen

Score	Measure
0	no public interest
1	low public interest
2	medium public interest
3	high public interest

• mpact: priority should be given to the issues which make the biggest difference to the social, economic and environmental well-being of the area

Score	Measure
0	no direct impact
1	low impact
2	medium impact
3	high impact

• Council Performance and efficiency: priority should be given to the areas in which the Council, and other agencies, are not performing well or proposals will identify efficiencies/ savings and reduce pressure on demand for services. NB a higher score is given to low performance.

Score	Measure	
0	'Green' on or above target performance	
1	'Amber',	
2	low performance 'Red'	

• **K**eep in Context: work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

Score	Measure	
0	Already dealt with/ not a Council/ public sector priority	
1	Longer term aspiration or plan	
2	Need for review acknowledged and worked planned elsewhere	
3	Need for review acknowledged	

In addition, extra weighting will be given to suggestions which are in line with the Council's priorities and where it is clear that scrutiny can achieve a positive outcome:

• Council Plan Priority

Score	Measure	
0	Not a Council Plan priority	
1	Council Plan priority but worked planned elsewhere	
2	Council Plan priority and need for review acknowledged	

Outcome

Score	Measure
1	Low value added
2	Medium value added
3	High value added

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### Select Committee Work Programme Suggested Review – Pro Forma

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### Access to GPs and other primary care

Some years ago we covered the issue of access to GP's. Since the start of the pandemic there has been a significant change in how the public contacts and gains access to their clinicians.

My concern is that people feel unsure about contacting their GP. They are no longer sure whether they will see a GP or alternative professional or indeed whether they will have to engage with a machine on-line and answer questions.

I feel there are folk that have very personal issues that do not want to discuss on the phone their issues and are ignoring coming forward because of this, possibly to their detriment.

I know from experience getting through the switchboard is difficult and frustrating, and observed two women at my surgery speaking to the receptionists saying they could not get through online or on the phone to get a doctor's appointment. They were nearly in tears.

Talking to folk many state they are having issues getting to see a doctor.

I would like the scrutiny to find out whether these are significant issues, whether this is actually happening on a large scale and what is being done to improve matters.

I would like clear guidance up in every surgery that gives simple guidance on contacting your doctor.

I would like the online service to be simple and a phone service fit for purpose, not one that cuts you off after 45 mins and tells you lines are closed over lunchtime.

Many folk work, that is their only available time!

If GP's are finding that their workloads are too heavy and they are unable to see all patients that want to be seen then a clear appropriate service should be put in place that allows them to see those patients clearly needing attention more urgently.

At the moment this seems hit and miss.

This review is not about GP bashing. I am enormously grateful to GP's and primary care for the work that they have done. It is about trying to find a better system for seeing your GP. I don't think some surgeries are aware of how much discontent there is out in the public world about the trials of getting to see a GP.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

Public interest justification:

Public lack of understanding of health demands on GP's and frustration getting to see a health professional.

Impact on the social, economic and environmental well-being of the area:

As above

Council performance, efficiency (identification of savings and reducing demand) in this area:

N/A

Keep in Context (are other reviews taking place in this area?):

Not known

How does the topic support delivery of the Council Plan?

Health of local citizens

What would you want the outcome of the review to be?

As above

Signed: E Cunningham Date: 17/2/22

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### Select Committee Work Programme Suggested Review – Pro Forma

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

**Domestic Waste Collections, Kerb-side Recycling and Green Waste Collection** 

Levels of recycling in the Borough are amongst the lowest in the country. The cost of weekly collection of general waste is increasing rapidly. Food waste collection is likely to be a requirement in the coming years and a proactive approach could contribute to our carbon reduction targets. The free collection of garden waste/green waste benefits some communities more than others. Our approach to waste reduction overall could be improved to reduce the financial and carbon cost.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### Public interest justification:

Waste and Recycling collections impact every resident in the Borough and are a key service and a statutory duty that SBC deliver to residents. The service is highly visible and impacts on every household.

Our waste and recycling provisions are very popular with residents and have regularly received excellent customer service feedback.

However, collecting refuse weekly in a 240L bin does bring with it a negative effect on the overall household waste recycling rate which the council can achieve. Residents currently have access to a large residual waste disposal capacity of 240 litres every week. This amount of refuse disposal capacity acts as a key disincentive for residents to recycle due to the convenience factor which the 240L green wheeled bins provide. Generally, only those residents with a keen interest in recycling, will recycle.

It is expected that the government will issue a date, in March 2023, for SBC to rollout mandatory weekly food waste collections by 1<sup>st</sup> April 2026. As a result of this rollout date, which also aligns with the start date of the council's new waste disposal contract, our current waste and recycling collection services should be reviewed to ensure an efficient, effective and resilient service in the future.

Due to the introduction of mandatory weekly food waste collections, there are significant opportunities to deliver carbon reductions and environmental benefits across the whole service.

Impact on the social, economic and environmental well-being of the area:

Defra minister Lord Benyon recently highlighted food waste collections as the biggest contributors to local councils reducing the waste sectors carbon emissions and making implementing them successfully a priority when it comes to improving the Environment.

By diverting food waste from the general waste stream which is sent for recovery through Energy from Waste (EfW) and moving this waste stream to recycling will provide positive outcomes in all areas.

Reducing residual waste and increasing recycling also brings with it financial advantages to the Authority. Our current waste disposal contract does have a competitive gate fee until 2026 however the gate fee reduces further when collecting material for recycling.

There are major financial pressures which local authorities will need to deal with over the coming years and with the expected increase of gate fees from the new waste disposal contract on 1<sup>st</sup> April 2026, waste and recycling collections should be seen as an opportunity to help with the financial pressure on the authority.

The most common reason given for retaining weekly collection is the potential for food waste to create a smell and a hazard if it is uncollected for up to 2 weeks. This is particularly likely in warm weather. However, the introduction of mandatory weekly food waste collections from 1<sup>st</sup> April 2026, would resolve this issue and the benefits of alternative weekly collection of other residual waste may then outweigh the disadvantages.

Our continued failure to increase recycling and reduce our carbon impact could become the subject of national Government challenge and penalties as climate change accelerates.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Stockton's current recycling rate is the lowest in the Tees Valley at 24.3% in 2020/21, ranking SBC 328 out of 338 authorities nationally. This compares to the Tees Valley average of 30.58%, the northeast average of 32.84% and a national average of 42%.

Stockton's 240L weekly residual waste capacity has a significant impact on residual waste per household (KG/HH), which can be seen when compared to other Northeast Authorities. With Stockton having the highest KG/HH of the 7 authorities. This can be seen in the below table.

Year	Authority	Residual Household Waste per household (KG/HH)
2019-20	Stockton-on-Tees Borough Council	707.3
2019-20	Middlesbrough Borough Council	677.6
2019-20	Hartlepool Borough Council	581.7
2019-20	County Durham	552.2
2019-20	Redcar and Cleveland Borough Council	516.5
2019-20	Darlington Borough Council	507.6
2019-20	Newcastle-upon-Tyne City Council	493.4

The Joint Waste Management Strategy (JWMS) and the Tees Valley Outline Business Case (TV OBC) has a target of a 45%-50% Tees Valley Recycling rate by 2027, with a national target of 65% recycling rate for municipal solid waste by 2035. Without significant collection model changes this would not be achievable.

Keep in Context (are other reviews taking place in this area?):

There are a number of reviews being looked at nationally around waste at the moment with some of the key areas highlighted below:

The requirements of the Resources and Waste Strategy for England 2018 and the Environment Act 2021 places a statutory duty on all waste collection and unitary authorities in England to collect food waste separately and to treat this waste by recycling. We are awaiting clarity around the details of start date and funding however after discussions with Defra it is expected SBC will need to collect food waste by 1st April 2026.

The Government have also now released their response to the Deposit Return Scheme (DRS) consultation. DRS will be introduced nationally from October 2025 and will include single use drinks containers of plastic bottles and cans. Glass will be excluded from the scheme.

Local Authorities will now need to understand how the introduction of DRS will impact the kerbside recycling collections, as any drinks container in scope that would have been placed in the kerbside recycling container will now find its way to a DRS drop off point. It is anticipated that a 'levy' of around 20p will be added to each drinks container upon purchase and this will be refunded to the customer once the item has been returned.

Extended Producer Responsibility (EPR) is another element of the strategy and places the responsibly onto packaging producers to cover the full net cost of dealing with the packaging they place on the market. It is expected local authorities will receive payments from 2024/25 for any packaging which finds its way to kerbside waste streams. The details of how this funding mechanism will work is not yet known, though it is believed to be based on the quality and quantity collected material.

Consistency in Collections is another consultation which will impact SBC collections with legislation which placed a requirement on councils to collect glass, metal, plastic, paper and card, food and garden waste separately. Consultation in this area is also discussing whether green waste collections should be free of charge.

#### How does the topic support delivery of the Council Plan?

The project would contribute to the Councils Environmental Sustainability & Carbon Reduction Strategy, specifically Aim 3 to "Maximise the use of existing resources, minimise waste and achieve high levels of re-use and recycling ".

By reviewing the waste and recycling collections as a result of the introduction of weekly food waste collections this would also help support the Councils aspirations to achieve net zero greenhouse gas emissions if changes are made from the review of waste and recycling collections.

The project would also help achieving the targets set out in the Tees Valley Joint Waste Management Strategy (TVJWMS) which aims to increase recycling levels, reduce the carbon impact of waste management and reduce the amount of waste generated by households.

What would you want the outcome of the review to be?

Greater clarity about how SBC could reduce carbon and increase recycling through an improved waste and recycling approach, taking account of the potential public resistance but giving appropriate consideration to the importance of the environment, the costs of service delivery, and the direction of national policy over food waste.

Signed: Cabinet Member for Environment and Transport Date: March 2023

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Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### Disabled Facilities Grants (DFGs) (Specifically Discretionary Funding/Approach

Demand for Disabled Facilities Grants (DFGs) continue to rise at a time when building costs have also significantly increased. The result of this is an increasing number of DFG applications being costed above the maximum means tested grant (£30k threshold). The rationale for this review is to review the discretionary funding provided by the Council (for example financial loan assistance) to ensure that those requiring a DFG can continue to live independently in their homes.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### **Public interest justification:**

Building costs have risen significantly over the last year resulting in an increasing number of residents needing to make a greater contributions to their DFG if it goes over the maximum £30,000 threshold. SBC has adopted measures to try to tackle this in the form of discretionary loans with the aim of preventing residents 'falling out' of the system. However, with rising building costs a large DFG (for example a property extension is now averaging between £45-£50,000k) residents are needing to seeking increasing loan support (in this example to obtain a loan of between £15-£20,000). Are we doing enough to support vulnerable residents at this time, is there anything else we can do to improve the service provided?

#### Impact on the social, economic and environmental well-being of the area:

Issuing DFG's helps the most vulnerable residents with disabilities in the Borough live independently in their own homes for longer thus releasing other pressures on other services in the borough including the NHS. DFG legislation includes the Regulatory Reform Act which gives Council's the authority to bring in discretionary policies and procedures to support their residents, therefore there is the scope to modify, influence or improve this service area.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

The demand for DFG's rises every year which has been acknowledged by government and the increase of funding available for LA's. We are very focused on delivery, so residents get their adaptation as soon as practicable/ possible. Is our process efficient? Are we providing enough value for money? We have a waiting list for DFG's, are we doing enough for residents?

## Keep in Context (are other reviews taking place in this area?):

Good practice guidance has recently been issued by Central Government (produced on their behalf by produced by 'Foundations'). This guidance is currently being reviewed to identify opportunities and potential policy changes and will involve colleagues across a number of service areas including, Housing, Adult Services (Occupational Therapy Team) and the Home Improvement Agency Team (which has recently been brought back in house).

#### How does the topic support delivery of the Council Plan?

DFG is a specific Council plan priority which is: "To support people to remain safely and independently in their homes for as long as possible" which comes under 'A place where people are healthy, safe and protected from harm'

## What would you want the outcome of the review to be?

To ensure we are delivering an effective and efficient service. Whilst also exploring whether SBC is offering sufficient financial support (loan) to enable vulnerable residents to secure a DFG in the face of rising building costs?

Signed: Cabinet Member for Regeneration and Housing Date: March 2023

Please return to:

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# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Adult Safeguarding Team**

The Adult Safeguarding team is working across Stockton and forms part of the Teeswide Adult Safeguarding Board (TSAB) The team is involved in delivering on Making Safeguarding Personal in all of the work it undertakes. The service is currently engaged in the Team Around the Individual which helps support those individuals with a higher degree of risk and support needs. The service is also looking at its performance and processes to ensure it remains effective. The team has been in place for several years and it would be an opportunity to review the work and ensure that it remains effective and is protecting the vulnerable people of Stockton.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

## Public interest justification:

The work of the safeguarding team is of interest to the residents of the Borough as they need to be assured that the Local Authority is effective to not only safeguarding vulnerable adults in the community but also responding to any concerns raised are dealt with in a timely and effective manner.

It is also important that the service can give assurances about the work it undertakes to all of the key stakeholders and partner agencies it works alongside such as Teesside Safeguarding Adults Board (TSAB), Police, Ambulance, Health etc. The team often works with issues and situations that generate a high profile in the local media and community.

#### Impact on the social, economic and environmental well-being of the area:

The work of the service impacts on all aspects of the community and the service should be able to display a level of competence and effectiveness in keeping vulnerable adults that will instil a confidence in the community that it serves

# Council performance, efficiency (identification of savings and reducing demand) in this area:

No immediate saving identified however the service is looking internally at both the processes it works with and how best to capture and manage its performance. The review would hopefully provide some external oversight to this.

#### Keep in Context (are other reviews taking place in this area?):

The service is under review as part of the Quality Assurance it provides to TSAB. No other formal reviews at this point however the service as part of Adult Social Care is working towards a self-assessment in preparation for the CQC inspection process

#### How does the topic support delivery of the Council Plan?

The Safeguarding Team helps support the council plan as part of its vision

"Making the Borough a place where people are healthy, safe and protected from harm"

The service helps to protect vulnerable adults in the Borough when concerns have been raised about their safety and wellbeing.

#### What would you want the outcome of the review to be?

The review would provide assurance of the work currently being undertaken by the team to ensure it remains effective. The review can also help give an oversight to the team's performance and its processes to ensure it continues to work to the standard expected and in keeping with all current policies, legislation and procedures relating to Adult Safeguarding.

Signed: Cabinet Member for Adult Social Care Date: March 2023

Please return to:

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# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### Safety for staff in the night time economy

Safety for staff in the night time economy including restaurants, take aways and pubs. Would it be possible for licences to include conditions that arrangements are made for staff to travel home safely when working unsocial hours / when public transport is not an option.

Can a survey be done of existing businesses to find out what arrangements already exist (a template for good practice).

Desired outcome: - raise awareness of vulnerability of staff (often young, often female) when having to travel after public transport ceases.

- Reward good practice with a star rating etc publicity
- Encourage others to provide safe transport home for staff after the end of public transport provision

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

## Public interest justification:

Safety of workers (particularly young, particularly female.)

Grow confidence in Stockton's night time economy.

#### Impact on the social, economic and environmental well-being of the area:

Young workers, females feeling confident to take jobs in the night time economy. Provide good examples of responsible employers.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

May help to lower crime and reduce need for police presence.

#### Keep in Context (are other reviews taking place in this area?):

Don't know.

#### How does the topic support delivery of the Council Plan?

Making Stockton a safer place to work.

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# What would you want the outcome of the review to be?

More awareness of safety issues for people working into the early hours. More businesses providing transport / arranging taxis etc.

Signed: Cllr Eileen Johnson Date: 18/01/23

Please return to:

Judy Trainer Scrutiny Section Democratic Services Municipal Buildings Church Road Stockton on Tees TS18 1LD

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Cost of Living Response**

In response to the ongoing Cost of Living crisis SBC has introduced a number of initiatives (for example the Cost-of-Living on-line HUB / Warm Spaces / Food Aid Fund) to support the Borough's residents.

This review would consider SBC's response to ensure we effectively support the current and emerging needs of our residents, whilst also evaluating our current approach to inform/provide a steer for ongoing and future activity.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### Public interest justification:

The impact of inequalities is significant and impacts on quality of life, life chances and life expectancy. We have affluent areas alongside disadvantaged areas in the Borough. Nine of our 26 wards are in the 10% most deprived in the country and there is an average male life expectancy gap of 21 years between the most and least deprived areas.

At this time, the rising costs of food, fuel and other essentials are combining with this existing disadvantage and vulnerability to put households under significant pressure. This leaves them at risk of hardship and poor wellbeing in the short-term and reduced opportunity in the long-term.

#### Impact on the social, economic and environmental well-being of the area:

The cost-of-living crisis continues to bite, many families are coming under financial strain and parents are having to make cutbacks in order to keep their children fed and warm. In 2022, the rising costs of fuel, food and other essentials combined with this existing disadvantage and vulnerability to put households under significant pressure.

The North East Child Poverty Commission says almost two in five children in the North East (38 per cent) are living in poverty, rising to almost half – 47 per cent – of North East children living in a household with an under five.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Improving opportunities for some of the most vulnerable people in our borough. Improving their motivation and self-esteem, mental health and wellbeing and their own economic wellbeing thus improving life chances.

Consider/review the key components of our Cost-of-Living approach adopted by the Council at a time of increasing service demands (for both advice and support).

Exploring the possibility to develop, change and if appropriate grow the Council's services around the Cost-of-Living work to support more residents in our borough. Whilst also reviewing the impact of services being delivered (via the wider FSOT performance framework).

## Keep in Context (are other reviews taking place in this area?):

This review will build on the 'cost of school uniform' review which was undertaken in 2020 and the recommendations of the Child Poverty scrutiny review undertaken in 2022.

#### How does the topic support delivery of the Council Plan?

This review supports the work on inequality as outlined under the people theme. A key priority is to 'Develop and implement Fairer Stockton-on-Tees Framework' in the Council Plan 2022/23.

#### What would you want the outcome of the review to be?

- Oversight of the issue
- Review of our response
- Recommendations for future action

Signed: Leader of the Council Date: March 2023

#### Please return to:

Judy Trainer
Scrutiny Section
Democratic Services
Municipal Buildings
Church Road
Stockton on Tees
TS18 1LD

Email: judith.trainer@stockton.gov.uk

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

## Holidays Are Fun (HAF) Programme

HAF is a DfE funded programme that provides activities and healthy meals to children and young people during holiday periods, predominantly for those on free school meals. It is delivered in parentship through SBC and Catalyst. It involves a range of providers delivering a variety of activities.

The Scrutiny Committee could consider if HAF is being attended by those families who most need it and how far it is reaching. Other considerations would be whether we should involve schools and education providers more, what constitutes a healthy meal and is this being provided consistently. Also, if and how we could involve more families and increase attendance for those who are not eligible but are willing to pay.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### **Public interest justification:**

HAF is a holiday activity programme ran across the Borough. It aims to engage children and young people who are eligible for free school meals and offers activities alongside a healthy meal. There are a range of providers involved including schools. Public interest would be based on

- Eligibility criteria (FSM with some scope for parents to pay)
- Spread are activities reaching all areas of the Borough and are they accessible
- Cost reassurance that the money allocated by DfE being spent appropriately.
- Healthy Meals what constitutes a healthy meal and what is being provided.
- Fairness and transparency- how is the money allocated, monitored and evaluated as good value.
- Vulnerable children and young people is HAF reaching the right young people who are most in need. How are agencies working together to support families to access and what work is being done to offer support after the holiday period.

#### Impact on the social, economic and environmental well-being of the area:

The programme is aimed at those most in need, holiday times can be difficult for families especially under the current cost of living crisis. Offering a safe place to go, with fun activities alongside a healthy nutritious meal will help families during long and difficult times of the year. Therefore, it essential that the funding allocated is maximised and provides value for money. Alongside this, longer term appropriate support for families.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

The money is allocated as a grant for a specific purpose and spend is monitored through DfE. The programme should offer the opportunity to help more families at an early stage offering help and support beyond the holiday periods leading to short- and longer-term savings. Having a safe place for children to go during holiday periods helps parents who are

working to reduce childcare cost, it also offers the opportunity to work with families who need support to return to work.

#### Keep in Context (are other reviews taking place in this area?):

No

# How does the topic support delivery of the Council Plan?

Supporting 'our people' to live healthier lives:

- Supporting the local economy using local providers to deliver.
- Supporting schools to work during holiday periods, supporting their local communities
  offering healthy meals and activities to children and young people
- Offer specific and focused provision for children and young people with special educational needs.
- Supporting vulnerable groups such as, children in our care, children in need of help and support, children with additional needs and young carers.

#### What would you want the outcome of the review to be?

- To improve delivery of the HAF programme ensuring that the right young people attend and are offered fun and appropriate activities.
- To ensure the project is value for money and provide actions to improve.
- To ensure provision covers the whole borough and offer is accessible by children in rural areas
- To increase provision for children with additional needs
- To improve provision for young people aged 13 years and over
- To develop a plan for sustainability beyond current funding
- To increase engagement and attendance and develop systems to expand the opportunities to pay for activities.
- To understand how agencies are working together to provide help and support for families who access HAF outside of holidays.

Signed: Cabinet Member for Children and Young People Date: March 2023

Please return to:

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Municipal Buildings
Church Road
Stockton on Tees
TS18 1LD

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Narrowing Gaps in Educational Attainment**

Covid and lockdown has had a disproportionate impact on educational outcomes for disadvantaged, Children in our Care (CIOC) and Special Education Needs and Disability (SEND) pupils.

A scrutiny review will allow us to explore and spotlight the impact of what we already do, what new initiatives exist and what could still be done to maximise impact.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### Public interest justification:

Stockton has a number of schools in areas of high disadvantage. Poverty should not be a reason for poorer attainment and the people who live in these areas deserve the best for their children and young people. The public in these areas need re-assurance that this is a commitment of the council and that all services are pulling together to ensure the best possible outcomes for children who are in receipt of pupil premium funding. This funding was introduced to support work in this area. The key challenge then is to find out what strategies can be used to make a difference to the achievement of groups, such as disadvantaged pupils with low income backgrounds. This same principle needs to be applied to children on the SEND register or Children In Our Care (CIOC).

#### Impact on the social, economic and environmental well-being of the area:

The educational achievement gap has a huge impact on aspirations and opportunities and can feed into a cycle of other socioeconomic trends. Educational achievement, and its relationship with socioeconomic background, is one of the enduring issues in educational research. This makes it vital that the services of the council to school join up in a coherent and purposeful way to the benefit of the wider socioeconomic context.

Improved results, better support and a wider view will help to break down the disadvantage for these families and press reset for many of these children and young people.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

A review of all of the services which feed into the support of these families and challenge to their service providers should not look so much at cuts and savings but innovative ways of working, better using the resources we have and making any efficiency savings through a renewed approach.

An understanding of how the Council, together with its partners, can collectively respond to tackle the issues identified.

#### Keep in Context (are other reviews taking place in this area?):

There is not a similar review going on in this area though there may be a review of the service as a whole linked to the council's innovative 'Transformation and Change Programme'.

#### How does the topic support delivery of the Council Plan?

The children and young people strategy (endorsed by cabinet in 2019) sets out how partners in Stockton-on-Tees will work together for children and young people and their families. It is a partnership strategy, closely aligned to the Health and Wellbeing Strategy. The strategy is designed to provide a framework for action which complements the plans and priorities of each partner organisation.

This work complements and supports this over arching vision in joining up services and providing the strongest support to deliver the best possible outcomes.

#### What would you want the outcome of the review to be?

An audit of what works well and what can be done better.

A renewed look at how things are done and by whom.

An improvement to the multi-agency approach being offered.

An improvement in educational attainment for disadvantaged children and young people including CIOC and SEND pupils.

A reduction in the achievement gap for vulnerable children and young people.

Signed: Deputy Leader of the Council and Date: March 2023

Cabinet Member for Children and Young People

Please return to:

Judy Trainer
Scrutiny Section
Democratic Services
Municipal Buildings
Church Road
Stockton on Tees
TS18 1LD

Email: judith.trainer@stockton.gov.uk

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### Play Area Distribution, Maintenance and Physical Accessibility

The provision of play areas is uneven across the Borough with significant variations in the play value, age and accessibility of equipment and sites. Many older play areas are in decline and there is insufficient budget to maintain all the current sites.

The majority of new sites are established through planning obligations and consequently increase provision in areas where new development is taking place, while there are limited opportunities to establish or improve play areas in existing residential areas.

There is a need to review whether the current combination of larger destination/neighborhood sites and smaller local sites best meets local needs. In addition, all sites are subject to challenge relating to accessibility and play value, and our approach to both should be reviewed.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

## Public interest justification:

Play facilities do tend to receive a great deal of public attention, social media comments (both positive and negative) can be challenging.

Public consultations are usually well attended, and it does attract some concern about how a development is being utilised (vandalism and ASB are often cited).

Overall having an effective portfolio of play provision is a positive step, we do need to ensure that all developments are accessible by the greatest number of people and have significant play value to ensure their importance to children's development.

## Impact on the social, economic and environmental well-being of the area:

Play is essential to a young person's development. To enable meaningful play, we do need to ensure that we maintain a portfolio of high quality assets within communities.

Play is not only important to child development but can also act as a community cohesion tool, bringing together different age groups and demographics.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Stockton-on-Tees currently have 36 play areas and 9 MUGA's in the borough that we are responsible for. A life expectancy survey was undertaken by RoSPA in 2019 and following this an estimate of costs was obtained to replace any equipment with a life expectancy of less than 5 years, the figure at that time was around £750k. All play facilities are inspected either weekly or fortnightly based on the usage of the

sites. Play facilities are a depreciating asset with budgets mainly set for basic maintenance, and would not cover equipment replacement or replacement of safety surfacing when necessary.

When new play areas are installed, whenever possible a nominal maintenance payment is provided however when this budget is exhausted the play equipment may need to be removed if damage occurs or items fail as the nominal payment for maintenance may not be sufficient to cover replacement equipment as the costs can significantly increase and materials may not be available. All play facilities have serviceable life expectancy however there is currently no play equipment or safety surfacing renewal budget factored in to new play schemes.

## Keep in Context (are other reviews taking place in this area?):

None

## How does the topic support delivery of the Council Plan?

Play is an essential part of every child's life and is vital for the enjoyment of childhood as well as social, emotional, intellectual and physical development. Play facilities are an essential element to allow **people to live healthy lives** to ensure activity is established at an early age therefore reducing long term health conditions.

By ensuring that play spaces are equitable and deliver a similar play value across the Borough we are helping to implement the Fairer Stockton-on-Tees Framework.

#### What would you want the outcome of the review to be?

Clear strategic guidance upon the development of new play areas and priorities and rationalisation of existing play provision.

Budgetary provision for maintenance of play areas is proportionate the number of play areas that are retained.

Signed: Cabinet Member for Access, Communities and Date: March 2023

Community Safety

Please return to:

Judy Trainer Scrutiny Section

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

## **Adult Carers' Service**

The Carers Service provides assessment support to those people identified as carers in the Stockton area. The Service provides a range of services to carers and hosts a number of stakeholder events to support this endeavour. The team also has the Shared Lives Service as part of its remit and although this is a new area, we are keen to develop and grow this service and would welcome the oversight of the Scrutiny Committee around all aspects of its work.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS.
PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

## Public interest justification:

The Carers Service works across the whole of the Borough providing advice and direct support to Carers. The community need to have assurance and confidence that the service provided is timely and effective in all aspects of its work.

The Shared Lives work is developing in Stockton and has raised interest with the local media.

#### Impact on the social, economic and environmental well-being of the area:

People should receive care and support in their own home for as long as possible and central to that is the work of the unpaid carers in our borough. The work of the Carers services in supporting these individual's is crucial to this and the benefit to people and their families is immense. There is also the financial burden that would be felt by the Local Authority if carers were not supported in their role in a robust and effective manner.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

The work of the service reduces the need for people to receive care in their own homes or come into care, this not only benefits the people who use our service and their families but also helps reduce the need for formal care arrangements to be in place thus impacting on the financial spend of the Council

#### Keep in Context (are other reviews taking place in this area?):

No formal reviews at this point however the Service as part of Adult Social Care is working towards a self-assessment in preparation for the CQC inspection process

## How does the topic support delivery of the Council Plan?

The key priorities from the Council plan as set out below are examples of how the work of the Carers Service supports the plans delivery.

- "engage with individuals, families, carers and communities when developing adult social care support and continue to collaborate with the NHS to ensure health and care services work effectively together
- support people to remain safely and independently in their homes for as long as possible and offer help to people who are feeling lonely"

## What would you want the outcome of the review to be?

The Carers Service would benefit from the review providing an assurance of the work it undertakes currently. This oversight would also provide a focus on the Shared Lives service as it continues to develop.

Signed: Cabinet Member for Adult Social Care Date: March 2023

Please return to:

Judy Trainer Scrutiny Section Democratic Services Municipal Buildings Church Road Stockton on Tees TS18 1LD

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#### SELECT COMMITTEE WORK PROGRAMME SUGGESTED REVIEW – PRO FORMA

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Roadside Advertising**

Over the last few years there has been a notable increase in the amount of unauthorised advertising material being placed on, or adjacent to the highway. This varies from fly posting on the back of road signs, to trailers specifically designed to be left on, or adjacent to the roadside, including on walls and fencing, and has led to increasing concern within the Council, and from the general public. The removal of unauthorised signing can be controversial as the removal of signs can generate adverse comments from businesses and event's organisers. The organisers of smaller events, in particular, often feel aggrieved as the display of signs and or flyers in the locality are often the only publicity for their events.

The control of advertising on or adjacent to the highway covers many different service areas (highways, planning, enforcement etc.) and each service tackles the issue as they deem appropriate. The proposed outcome of the review would be for the Council to adopt a coordinated approach to the control of roadside advertising allowing, where appropriate and safe to do so, legitimate roadside advertising while controlling, efficiently and effectively, inappropriate roadside advertising.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

# Public interest justification:

Members of the public tend not to be aware of the legal position in regards to advertising signs and can be confused about the process for authorisation and therefore may not be aware they are committing an offence or causing a problem.

In certain circumstances the inappropriate siting of roadside advertising can constitute a safety hazard to pedestrians and /or a distraction to motorists.

# Impact on the social, economic and environmental well-being of the area:

One of the Councils four key policy principles is creating economic prosperity and the appropriate advertising of businesses and events can assist with achieving this aim.

Promotion of local events can assist with social inclusion however inappropriate roadside advertising can also be harmful to the local street scene environment.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

The control of advertising on or adjacent to the highway covers many different service areas (highways, planning, enforcement etc.) and each service tackles the issue as they deem appropriate. This can lead to different departments tackling issues inconsistently and multi handling the same complaint. A coordinated approach should set out clear responsibilities and avoid double handling issues with any complaint being dealt with efficiently using the appropriate control mechanism.

#### Keep in Context (are other reviews taking place in this area?):

While individual services manage this issue on an individual basis there are no other coordinated reviews currently taking place.

# Which of the Council's four policy principles does the proposed scrutiny topic support? (see page 3)

One of the Councils four key policy principals is creating a thriving economy and the appropriate advertising of businesses and events can assist with achieving this aim.

#### What would you want the outcome of the review to be?

The proposed outcome of the review would be for the Council to adopt a coordinated approach to the control of roadside advertising allowing, where appropriate and safe to do so, legitimate roadside advertising while controlling, efficiently and effectively, inappropriate roadside advertising.

Signed: Cllr Jim Beall Date: 17 February 2023

#### Please return to:

Judy Trainer
Scrutiny and Electoral
Administration, Democratic and Electoral Services
Municipal Buildings
Church Road
Stockton on Tees
TS18 1LD

Email: judith.trainer@stockton.gov.uk

Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

Supporting family placements – our role in supporting foster carers, connected carers and special guardians

As corporate parents it is important to understand how young people are cared for and looked after if they are not living with their birth parents but can and want to remain within their wider family.

A scrutiny review could consider how we can continue to develop and improve in this area. This could include what it means to be a foster carer or a connected carer, and how we can improve recruitment and support. Additionally, it could consider how we can increase the numbers of family members who want to be Special Guardians, including how we support those who are already looking after children.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

### **Public interest justification:**

We currently have over 580 children in our care within Stockton on Tees. As a Local Authority we have a responsibility to ensure our children are safe, cared for and go on to enjoy successful and productive adult lives. It is important that the public understand how our children are cared for and what this means.

Many residents of Stockton on Tees, care for young people as foster carers or Special Guardians. Informing the public of what happens in these arrangements and how they can become a foster carer or Special Guardian is important if we are to maintain quality and increase capacity within this area.

#### Impact on the social, economic and environmental well-being of the area:

Caring for children who are no longer living with their birth parents is important. Also reducing the number of cared for young people who are living out of area or in residential placements within the borough is important for both the children and the cost to the Local Authority. Children and young people are happier and more successful when they have a stable home, and if this is with a family member the child will be happier, more resilient and successful in their adult life.

Children and young people, in the majority of cases, should live within their own communities and attend local schools. This also helps our children to maintain and develop friendships, develop a strong identity and sense of belonging.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Planning for children to live with foster carers or Special Guardians is significantly less expensive than placing them in high-cost residential placement. The cost of external

residential placements places a huge financial strain on the council budget. More importantly in many cases the expensive provisions are unable to meet the young people's identified needs.

## Keep in Context (are other reviews taking place in this area?):

No

## How does the topic support delivery of the Council Plan?

In its role as the corporate parent for children and young people in our care, this scrutiny will cut across several areas of the council plan:

- People live in cohesive safe communities topic will cover; keeping children in our care safe within their own communities?
- People are supported and protected from harm topic will cover; children in our care feeling safer and more protected when they are with a loving and supportive family?
- People live healthy lives the topic will cover children in our care being healthy and living healthier lifestyles when supported by a Foster Carer or SGO
- Improved education and skills development the topic will cover the Virtual School and the work it does with children who are not with their birth families.

## What would you want the outcome of the review to be?

- Members gain an understanding of what it means to be a connected carer, foster carer or Special Guardian and how we can improve recruitment of this vital resource
- Gaining an insight in the experiences of children and young people and how, as a council, we can improve.
- Gain an understanding of the lived experience of children, young people who don't live with their birth parents. Identify areas for improvement.
- Gain an understanding of how various parts of the council work together to support young people in foster care and special guardianship arrangements. How this compares to other areas, what can we learn and improve on.
- Gain an understanding of how healthy, safe and successful these arrangements are compared to residential and other arrangements. How can we improve?
- Gain an understanding of the multi-agency approach and how each area contributes to the child or young person's life and how agencies can continue to improve the support they offer carers.
- Explore the delivery and impact of new and innovative ways of working and if and how these can be used in Stockton on Tees.

Signed: Deputy Leader of the Council and Cabinet Member for Children and Young People

Date: March 2023

Please return to:

Judy Trainer Scrutiny Section TS18 1LD

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Noise Control Policy**

At present, Stockton-on-Tees Borough Council does not provide clear, objective noise advice/guidance to developers and a supplementary planning document to this effect does not exist. There needs to be a consistency in the approach to noise assessment and a consideration of National & International guidelines (Noise Policy Statement for England, Planning Practice Guidance - Noise, WHO documentation).

There is a cumulative effect of noise on neighbourhoods and the aim of this review is to protect residents from noisy developments and to improve the management of noise complaints.

Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS.
PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

## **Public interest justification:**

This review could improve community engagement in the planning process.

#### Impact on the social, economic and environmental well-being of the area:

As a result of this review, developers would be provided with clear written advice/guidance on this issue. This review also has the potential to protect and improve the environment and residents' health and quality of life.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

A planning noise advice policy, or similar, would improve the planning process, reduce complaints and improve community and developer engagement.

#### Keep in Context (are other reviews taking place in this area?):

Unknown.

## How does the topic support delivery of the Council Plan?

#### **SBC Local Plan**

Local Plan & National Planning Policy

1.5 All Local Plans are required to be consistent with the national policy set out within the National Planning Policy Framework (NPPF). The NPPF sets out the principles and objectives that are required to underpin approaches to plan-making and development management.

#### **SD1 - Presumption in favour of Sustainable Development**

1. In accordance with the Government's National Planning Policy Framework (NPPF), when

the Council considers development proposals it will take a positive approach that reflects the presumption in favour of sustainable development contained in the NPPF. It will always work proactively with applicants jointly to find solutions which mean that proposals for sustainable development can be approved wherever possible, and to secure development that improves the economic, social and environmental conditions in the area.

- 2. Planning applications that accord with the policies in this Local Plan (and, where relevant, with policies in neighbourhood plans) will be approved without delay, unless material considerations indicate otherwise.
- 3. Where there are no policies relevant to the application or relevant policies are out of date at the time of making the decision then the Council will grant permission unless material considerations indicate otherwise taking into account whether:
- Any adverse impacts of granting permission would significantly and demonstrably outweigh the benefits, when assessed against the policies in the NPPF taken as a whole; or,
- Specific policies in that Framework indicate that development should be restricted.

#### **Strategic Priority 6:**

To promote equality and diversity whilst ensuring all of Stockton-on-Tees Borough residents live in strong, prosperous, cohesive and sustainable communities in a safe, healthy and attractive environment.

#### What would you want the outcome of the review to be?

15 other Local Authorities have already adopted the 'Planning Noise Advice Document: Sussex': <a href="https://www.adur-worthing.gov.uk/media/Media,121802,smxx.pdf">https://www.adur-worthing.gov.uk/media/Media,121802,smxx.pdf</a>. It is hoped that Stockton-on-Tees Borough Council would also adopt/ follow this guidance.

Signed: Cllr Mick Stoker Date: 15 February 2023

Please return to:

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TS18 1LD

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Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Review of Council Tax Empty Property and Second Home Levy**

#### Long term empty property premium

Currently properties which have been empty and unfurnished for 2 years or more attract a 150% council tax charge due to a 50% premium being applied. The premium was introduced in 2013 with 50% being the maximum premium permitted in regulations at that time. Regulations have since changed and Councils are now permitted to apply premiums of:

- 100% where the property has been empty for more than two years\*.
- 200% where the property has been empty for between five and 10 years.
- 300% where the property has been empty for more than 10 years.

Given that Local Authorities now have options to introduce alternative council tax premiums to empty and unfurnished properties depending on the length of time the property has been empty a review is required. The review will consider the impact on the Council's taxpayers, the Council's finances and the number of empty properties in the Borough.

#### Second home property premium

The Levelling Up and Regeneration Bill, also includes the introduction of a premium for second home properties (properties unoccupied but substantially furnished).

Currently second home properties attract a 100% council tax charge; the Bill includes a premium of 100% thereby permitting Council's to increase the council tax charge for such properties to 200%.

With the Levelling Up and Regeneration Bill due to be enacted during the 2023/2024 financial year, it is appropriate to consider the impact of introducing a council tax second home property premium alongside the long-term empty property premium review.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### **Public interest justification:**

Council tax charges for empty and unoccupied properties impacts all home owners and landlords with properties in the Borough.

Whilst a decision to increase the empty and second home premiums will raise additional income for the Council and may result in empty properties being brought back into use

<sup>\*</sup> The Levelling Up and Regeneration Bill, currently making its way through Parliament having completed its second reading in January includes that the premium of 100% can be applied after just one year rather than two.

sooner these benefits need to be considered alongside the additional expenditure placed upon home owners.

#### Impact on the social, economic and environmental well-being of the area:

Properties left empty for long periods can have a negative effect on the surrounding area. Such properties may look neglected with overgrown gardens and can attract anti-social behaviour. Increasing the long term empty property premium may help to address these issues.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Increasing the long term empty property premium will raise additional income for the council. It may also reduce the number of long term empty properties and therefor has the potential for reducing the work of the empty homes team.

# Keep in Context (are other reviews taking place in this area?):

The Levelling Up and Regeneration Bill, currently making its way through Parliament having completed its second reading in January includes changes to the empty property and second home premiums which should be considered during the 23/24 financial year and in good time to make any changes necessary to future council tax charges.

Some neighbouring and other LA's have reviewed/are in the process of reviewing.

#### How does the topic support delivery of the Council Plan?

Contributes to 'We are committed to being a Council that is ambitious, effective and proud to serve' within:

 review the Medium Term Financial Plan, to reflect changes in Government funding arrangements and legislative changes

## What would you want the outcome of the review to be?

- Raise additional income for the council
- Bring empty properties back into use sooner
- Reduce the negative impact long term empty properties have on the Borough's communities.

Signed: Cabinet Member for Regeneration and Housing Date: March 2023

Please return to:

Judy Trainer Scrutiny Section

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

#### **Recruitment and Retention**

Recruitment and retention of suitably qualified, experienced, and able people is essential in order to maintain and improve service delivery, achieve the Council Plan objectives and ensure the council is fit to meet future challenges. Improving service delivery requires us to recruit a workforce with the capacity to deliver. There is a perception that since the pandemic there are higher numbers of staff leaving the Council, compounded by difficulties in recruiting to some posts, particularly in specialist areas.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS.
PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### Public interest justification:

The workforce provides the foundation for the efficient and effective delivery of key public services provided by the Council.

#### Impact on the social, economic and environmental well-being of the area:

The council is sigbnifcant employer and the workforce contribute directly to the local economy. The delivery of services by the workforce is fundamental to what the council does. A failure of service delivery due to being unable to recruit and retain staff will have significant impacts across all aspects of well-being for our residents and communities.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

An efficient and effective workforce is essential to maintain council performance.

#### Keep in Context (are other reviews taking place in this area?):

No

## How does the topic support delivery of the Council Plan?

The workforce is an essential element of delivering upon all council plan objectives.

#### What would you want the outcome of the review to be?

Provide some focussed recommendations around issues impacting upon recruitment and retention. Recognising that basic pay and benefits is predominately set by national drivers, consider how we can tailor a "Stockton-on-Tees" approach to improving recruitment and retention, potentially looking at:

- ways of working (flexibility, hybrid);
- fairness;
- employee well-being;
- career development and progression;
- employee consultation and engagement.

Signed: Leader of the Council Date: March 2023

Please return to:

Judy Trainer Scrutiny Section Democratic Services Municipal Buildings Church Road Stockton on Tees TS18 1LD

Email: judith.trainer@stockton.gov.uk

# Summary of issue you wish to be scrutinised, including key concerns and outcome for scrutinising the topic?

## **Community Assets Based Approach**

Evidence suggest that adopting a community asset-based approach can help to better understand and meet need, address inequalities and build community capital and capacity, with the aim of improving efficiency, outcomes and satisfaction in relation to services and support.

It is proposed the scrutiny review would seek to understand the existing work across SBC and key partners, research evidence base and learning from other areas in relation to community asset-based approaches, with a view to developing an approach that can be adopted across the Council and inform our work with partners as a lead organisation for shaping place, our economy and relationship with our diverse communities. This will be in the context of the understanding we have of our local place and communities. There is some existing good practice and the opportunity to build on, to take a more systematic approach across the organisation and influence our work with partners, in line with the research evidence base.

#### The proposed outcome will be:

- Clear understanding of current work underway across the Council to take a community assets-based approach.
- Agreement to develop an approach to community asset-based working based on current practice, evidence base and learning from elsewhere, that can be adopted (and adapted as needed) across the Council in our work and in our work with partners. It is proposed the approach would inform strategic approach and cover implications for policy, practice, service / model design commissioning and delivery, and evaluation and ongoing impact monitoring.

#### Please be clear about the focus of the review and desired outcome.

NOTE: ENTRIES BELOW RELATE TO ISSUE CATEGORIES OF THE PICK PROCESS. PLEASE REFER TO THE EXPLANATION NOTES TO THIS FORM FOR FURTHER INFORMATION.

#### Public interest justification:

The aim is to look at how we actively work alongside our communities and consider how we can more effectively do this through considering the development of an approach that can be adapted and adopted across Council working and our work with partners.

#### Impact on the social, economic and environmental well-being of the area:

As set out below, developing an approach to community asset-based working will help ensure a good understanding of the views, assets and needs of our communities. The aim will be to work alongside communities to identify priorities, design our spaces, build our economy and design approaches and models of support, in the context of available resources. Evidence suggests that working with communities in this way can help to meet

need, maximise resource and assets and therefore aim to support efficient and effective working and build community capital and satisfaction.

# Council performance, efficiency (identification of savings and reducing demand) in this area:

Taking a community asset-based approach aims to:

- Understand what is important to communities to help align Council priorities with this whilst developing a mature relationship with communities that enables honest discussion about Council provision within the available resources
- Develops a relationship with communities that enables the Council to work alongside communities to build on and maximise the significant resources available within communities
- This should help design models of support and services (internal, partnership and commissioned) in different ways that maximise the resources across the system, reduce and address demand, address inequalities and help to build and maximise satisfaction, prosperity and wellbeing of residents
- Therefore aims to improve performance and appropriate use of Council and partner services as well as e.g. the use of our town centres and areas of regeneration because they more effectively meet community needs, with greater community understanding and ownership and reduced waste

#### Keep in Context (are other reviews taking place in this area?):

There is existing work in different areas of the Council to build on regarding working with our communities as well as learning from other areas and the research base in relation to community asset-based working. For example there is also regional work to build on through the regional Directors of Public Health network, links to work across the evolving Integrated Care System and ongoing work to further develop strengths-based approaches in social care. The review will fit with the work to address inequalities through our Fairer Stockton-on-Tees approach; and our work to evolve the Council Plan and the approach to strategic planning for the organisation as well as to make better use of our intelligence which includes qualitative intelligence from our communities. The work also fits with other strategic work e.g. refreshing the Joint Health and Wellbeing Strategy, and implementing the Inclusive Growth Strategy and the Early Years Strategy.

## How does the topic support delivery of the Council Plan?

See context above. Evidence points to the need to involve and work alongside the communities we serve to understand and effectively meet the needs of our population in the context of the resources available and to help address inequalities. The aim of the Council Plan is to provide strategic direction to the work of SBC and it is important to use the assets embedded in our communities as we establish our priorities in relation to our people, our places and our economy; and how we deliver on these.

#### What would you want the outcome of the review to be?

Clear understanding of current work underway across the Council to take a community assets-based approach.

Agreement to develop an approach to community asset-based working based on current practice, evidence base and learning from elsewhere, that can be adopted (and adapted as needed) across the Council in our work and in our work with partners. It is proposed the

approach would inform strategic approach and cover implications for policy, practice, service / model design commissioning and delivery, and evaluation and ongoing impact monitoring.

Signed: Cabinet Member for Access, Communities and

Community Safety

Date: March 2023

Please return to:

Judy Trainer
Scrutiny Section
Democratic Services
Municipal Buildings
Church Road
Stockton on Tees
TS18 1LD

Email: judith.trainer@stockton.gov.uk

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# STATUTORY FORWARD PLAN

KEY DECISIONS (indicated by ■)

01 JUNE 2023 - 30 SEPTEMBER 2023

Description of Matter/ Despsion Required	Responsible Officer	Portfolio Leader	Identity of Decision-Ta ker (eg Cabinet or Officer or Joint Arrange-me nt)	June	Vluly	August	September	October	November	December	January	February	March	April	Мау	aunc	Principal Consultees	Method of Consult-atio n	How Interested Parties may submit represent-at ions to decision-tak ers and end date for represent-at ions	Reports and background papers submitted to decision-tak er for consider-ati on	Notes/ Comments
1] Indigenous Growth Fund Update	Director of Finance, Development & Regeneratio n and Deputy Chief Executive	Councillor Cook - Leader of the Council, Councillor Cooke - Cabinet Member for Regeneratio n and Housing	Cabinet														Cabinet	Meetings and emails	garry.cummi ngs@stockto n.gov.uk	None	A CIA is not required
Update on the Indigenous Gro proposed ame programme of	owth Fund and ndments to																				
2] Town Centre Regeneratio n	Director of Finance, Development and Regeneratio n and Deputy Chief Executive	Councillor Cooke - Cabinet Member for Regeneratio n and Housing, Councillor Cook - Leader of the Council	Cabinet														Cabinet	Meetings and emails	garry.cummi ngs@stockto n.gov.uk	None	Key Decision A CIA is not required.
Provide an update on the current programme of regeneration and outline proposals for future phases of development.																					
3] Selective Licensing of Private Rented Housing (scheme	Director of Adults and Health	Councillor Cooke - Cabinet Member for Regeneratio n and	Cabinet				•										Cabinet and Private rented tenants and landlords/ma	Meetings and emails. Formal consultation (will be undertaken	jane.edmend s@stockton. gov.uk	None.	Key Decision A CIA is required

Description of Matter/ Desision Required	Responsible Officer	Portfolio Leader	Identity of Decision-Ta ker (eg Cabinet or Officer or Joint Arrange-me nt)	June	July	August	September	October	November	December	January	February	March	April	May	June	Principal Consultees	Method of Consult-atio n	How Interested Parties may submit represent-at ions to decision-tak ers and end date for represent-at ions	Reports and background papers submitted to decision-tak er for consider-ati on	Notes/ Comments
proposal)		Housing															naging agents with properties within the designation	post Cabinet as per the statutory Selective Licensing requirements			
Selective licensing scheme proposal to be considered for 3 areas of the borough (Central Stockton, North Thornaby and Newtown). The proposal will include; the information/business case, the proposed designated areas, the free structure, proposed license conditions and consultation plan).																area (or in the proximity). Local residents and stakeholders Local ward councillors	) – via an online survey (which will be posted out if requested). Distribution of consultation paper.				

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# **Executive Scrutiny Committee Work Programme 2023-2024**

In addition to the Standing Items:

- Chair's Update and Executive Scrutiny Work Programme
- Select Committee Chairs' Updates
- Statutory Forward Plan

Date	Item	Attending
4 July	Scrutiny Work Programme 2023/24 – Selection of In-Depth Reviews	Jonathan Nertney
	Council Plan 2022-2025 Update	Garry Cummings/ Ian Coxon
5 September	MTFP Update	Garry Cummings
7 November	MTFP Update	Garry Cummings
	Council Plan 2022-2025 Update	Garry Cummings/ Ian Coxon
9 January		
5 March		

Note: Executive Summaries of Select Committee final reports will be added to the work programme follow the scoping of in depth scrutiny reviews

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